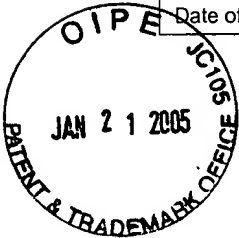


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Our Case No.10022/215

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: G. Guyan et al.)
Serial No. 09/550,499)
Filing Date: April 14, 2000) Examiner: G. Vaughn
For INSURANCE FILE NOTE GENERATION) Group Art Unit No. 2178
METHOD AND SYSTEM)

AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment follows the Final Office Action mailed May 18, 2004 and is submitted with a Request for Continuation and the fee set forth in 37 C.F.R. § 1.17(e). Pursuant to 37 C.F.R. § 1.103(c), Applicants also herewith request suspension of action for a period of 3 months. The fee set forth in 37 C.F.R. § 1.17(i) is also submitted herewith.

Amendments to the Claims are reflected in the listing of claims which begin on page 2.

Remarks begin on page 6 of this paper.